## **TESTIMONIALS**

"Jay nailed it! In this day and age, manners have been lost and customer service is not a priority for many businesses. Jay hilariously demonstrates how important it is to "hug your haters" and respond to customer feedback, even if you can't fix it. You have to listen and you have to be empathetic. It's a lesson that applies not only to your business, but also to your own relationships. His stories and humor helped drive the message home and we look forward to having him back."

## - ELIZABETH KUNZELMAN, DIRECTOR OF PUBLIC AFFAIRS, PETLAND

"We had the chance to work with Jay Baer to have him emcee one of our events, and it was a pleasure to work with him. Jay is very professional and has a lot of positive energy. He is very good in creating interactions with the audience, and our attendees found him amazing!" - VALERIE HASSID, PFIZER

"Jay was amazing! We loved that he tailored the presentation to the multifamily sector of our business and included some of our data throughout. I was super surprised to find out consumer expectations on how fast businesses should respond. Jay also did a great job of adding humor throughout to keep the audience engaged."

## - JOHN LE, APARTMENTS.COM

"Jay is always a draw for our events and delivers exceptional content for our B2B audience. His ability to put together and showcase B2B examples and actionable takeaways is greatly appreciated!"

KLAUDIA TIRICO, DEMAND GEN REPORT / B2B MARKETING EXCHANGE



FOR BOOKING INFORMATION PLEASE CONTACT MICHELLE JOYCE



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