

## Tim Kirkland Speaker Bio

How do leaders grow their brands and shape the future of their organizations even when economic conditions aren't optimal? Tim Kirkland shows you how with The Renegade Philosophy™. Companies grow and thrive when they hire right, train right, and treat right. In his engaging and entertaining presentations, Kirkland outlines the proven methods he's learned in his 30+ years in the hospitality industry.

Kirkland's best-selling books, The Renegade Server and COACH are used in over 15,000 restaurants, hotels, retail locations, customer service companies, and universities worldwide to improve the engagement and performance of both front-line teams and all levels of leadership. His content and technology can be found woven into the culture and training of some of the top brands in the world. Leading companies that use Kirkland's materials include Applebee's, Subway, Buffalo Wild Wings, Marriott, Kimpton, Coca-Cola, Beam Suntory, Sodexo, Reinhart Food Service, and many, many more.

Kirkland is a proven operator, executive, and best-selling author; and during his career, he has led training, operations, and marketing departments for numerous respected restaurant brands. He's been an award-winning operator and successful entrepreneur with a deep understanding of the unique challenges faced by the hospitality industry. He walks the talk and shares tools for success.

Kirkland delivers highly customized keynotes and master classes on leadership, team engagement & retention, customer service, and local restaurant marketing. Over 20,000 people attend his live seminars and workshops every year.

Kirkland is an alumnus of the Harvard Kennedy School, where his focus was the Art and Practice of Leadership Development. He is CEO of Renegade Hospitality Group, which serves as a professional advisory resource to the restaurant, hotel, retail and customer service industries.