

## **Tim Kirkland Speaker Intro**

Stage Intro for Tim Kirkland

(Please feel free to edit for time, clarity or relevance to the meeting)

Tim Kirkland helps people make more money. He is a customer crusader and leadership activist.

Tim's best-selling books, "The Renegade Server," and "COACH" are used in over 20,000 restaurants, retail locations, customer service companies and universities worldwide to train and inspire front-line teams, and to help leaders succeed.

Over 100 of the top hospitality and customer service brands in the world use Tim's materials and programs including Applebee's, Brinker International, Coca-Cola, Burger King, Buffalo Wild Wings, Marriott, Kimpton, the US Army, and many, many more.

Tim has led training, operations and marketing departments for numerous respected brands, and been a successful, award-winning restaurateur.

Tim is an alumnus of the Harvard Kennedy School, where his focus was on the Art and Practice of Leadership Development and is now CEO of Renegade Hospitality Group, one of the industry's most sought-after boutique consultancies.

Most importantly, Tim shares his life in Denver, Colorado with his wife, Lori, and their two beautiful daughters.

Please help me welcome Tim Kirkland...